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Date May 11, 2009 Name: John G. Rauch Signature: /John G. Rauch/

Our Case No. 10022/457

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
)	
Dadong Wan, et al.)	
)	Examiner: Beth V. Boswell
Serial No. 10/804,580)	
)	Group Art Unit No. 3623
Filing Date: March 19, 2004)	
)	Confirmation No. 7295
For REAL-TIME SALES SUPPORT AND)	
LEARNING TOOL)	

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated December 24, 2008, please amend the application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 10 of this paper.